

Considerate Constructors Scheme

Monitor's Site Report



Project name	New Booths Store Poulton		
Contractor name	Eric Wright Construction Ltd		
Onsite contact(s)	Kevin Burgoyne / Mark Prince		
Site ID number	85457	Visit no.	2
		Visit date	16/06/2015

Site description, context and location

Alteration and extension to existing supermarket and some retail units within a town centre shopping mall, including modifications to hard and soft landscaping whilst all retailers continue trading and car park remains in operation. Site is bounded by retail units and car park and in the centre of a one way traffic system, with site on one side of a road and offices and welfare facilities located in a compound area on the opposite side of the road. Compound hoarding re aligned to allow start of public area scheme by other contractor.

Checklist section	1 st visit	2 nd visit	Score descriptor	
1. Care about Appearance	8	8	/10	1 Gross Failure 2 Failure 3 Major non compliance 4 Minor non compliance 5 Compliance 6 Good 7 Very Good 8 Excellent 9 Exceptional 10 Innovative
2. Respect the Community	9	8	/10	
3. Protect the Environment	8	8	/10	
4. Secure everyone's Safety	8	8	/10	
5. Value their Workforce	8	8	/10	
Total score	41	40	/50	

For more information on score descriptors, see 'Site Scoring Explained' or visit www.ccscheme.org.uk

Executive summary

This is an excellent site and it is apparent that the company and the site fully support the scheme and have every intention of achieving the highest possible standards. The attitude towards the scheme displayed on site is a credit to the company and reflects a clear intention of setting and achieving high standards across all areas of the code. Care about Appearance is excellent with the site portraying a positive and professional image of the industry. Respect for the Community is excellent with the site taking a pro-active role in community engagement with beneficial results. Protecting the environment is excellent with the site identifying a means of making a lasting positive contribution to the natural environment. Securing everyone's Safety is excellent and demonstrating caring standards that have noted by members of the community. Valuing the Workforce is excellent and the interaction with the local FE/HE College has proved to be very beneficial for the local community.

Innovative activities

1. Appearance	
2. Community	
3. Environment	
4. Safety	
5. Workforce	

While an innovative activity is required to achieve a score of 10 in any section, such activities will be recorded regardless of score. When recorded on a visit where a score of 10 has not been achieved, the activity may count towards achieving a 10 score on subsequent visits. An innovative activity will only count once towards a 10 score unless it is further developed and improved. See 'Site Scoring Explained' for further details.

Monitor name	John Wilcock MSc
---------------------	------------------

Considerate Constructors Scheme

Monitor's Site Report - Detailed summary of findings



Project name	New Booths Store Poulton		
Site ID number	85457	Visit no.	2
		Visit date	16/06/2015

1. Care about Appearance

<i>First visit findings and score</i>	8	/10
<p>Site is fully fenced in solid hoarding in company colours, with some open mesh fencing, signage is extremely good, well-presented and designed to assist and inform the public, viewing panels are placed at adult and child height within the hoarding to inform the public, all roads and footpaths are clean and free from mud and debris. Site appears clean, tidy and well organised with designated storage and plant areas a designated operative in charge of deliveries and skips, appearance of operatives is very good in branded PPE and requirement to be neat and tidy. There is daily litter picking of site and public areas, cleanliness and good housekeeping are induction items and supported by supervision. There is a designated covered smoking area which is out of public view and there is a display of appropriate anti-smoking information. Company values are promoted by extensive signage, branding, use of company colours and display of appropriate information.</p>		
<i>Second visit update and score</i>	8	/10
<p>Site continues to present a very good appearance with hoardings to compound being re-aligned and very good clear informative signage displayed. Client and landlord of centre have obtained lease of property within the centre to allow contractor to provide further safe public access to shopping area which is commendable, the access is decorated to a good standard and contains positive information about the site. Public roads and footpaths are clean and free from any debris as are all open areas within the site and visible to the public.</p>		

2. Respect the Community

<i>First visit findings and score</i>	9	/10
<p>There has been a further letter drop, there are meetings every 3 weeks with centre management, site and client, there is daily personal contact with retailers and regular informal contact with the public. Site working hours are 7.30 till 5.30 Monday to Friday, 7.30 till 4.30 Friday and 7.30 till 2.00 weekends if required. There is some on-site parking with parking available in public car park adjoining compound, all deliveries are either on site or into compound. There is 50% use of local labour, local suppliers are used where possible and local plant Hire Company is used. There is excellent involvement with the local community via support of children's day nursery in local gala, site being involved in QAA process of local FE/HE College, providing work placement for several college students and support of local charities. First aid was also provided by site to a member of the public who needed emergency treatment prior to ambulance arriving. Scheme banners and posters are prominently displayed, there are contact details of site and head office at numerous points around the site. Activities are planned to cause minimum inconvenience and advance notification given. A positive lasting impression is being left by charitable work undertaken and donation of bench/shelter etc. on handover.</p>		
<i>Second visit update and score</i>	8	/10
<p>Client has now taken over responsibility of informing public regarding progress and there is very clear display of information on site hoardings and on parts of the new building, there is very extensive information regarding work on site and full contact details at various points around the site to ensure public are kept fully informed and have full access to site team. Some on site car parking has been retained despite compound area reducing in size Use of local labour remains at approximately 50% of labour on site, site has supported local gala by equipping children's nursery float with PPE, lighting, cones, theatre props etc., refurbishment of nearby public toilets is being considered as part of a goodwill gesture. Site has employed permanently a trainee engineer from local HE College and close contact has been maintained between site and FE/HE College.</p>		

3. Protect the Environment

<i>First visit findings and score</i>	8	/10
<p>Company holds ISO 14001 and is audited on site, environmental policy is displayed, environmental audit is undertaken every month, SWMP is in place and targets set of 95% and recycling is currently 100%, all hard-core used is recycled material, results of audit and recycling and environmental information are clearly displayed on public notice board in car park. Dust suppression measures are in place, paving's will be cut in central area behind acoustic screens. A double bunded fuel tank with spill kit is in use and this is kept covered. PIR's and push taps are in use and cabins insulated, the carbon footprint is being calculated. Bird and bat boxes are being fixed in public areas and site is supporting a local wildlife charity and additional trees have been planted in car park area</p>		
<i>Second visit update and score</i>	8	/10
<p>Site skips have been subject to a company audit to monitor content etc. all pallets are either returned to supplier or re-cycled, environmental and waste information is displayed at numerous points around the site to keep operatives and public fully informed of the good work being undertaken on site. Site is again supporting Poulton in bloom by donating hanging baskets and flowers to be hung in public areas around the site in addition site is undertaking landscape work to children's playground.</p>		

4. Secure everyone's **Safety**

First visit findings and score	8	/10
<p>Location of nearest hospital is displayed and direction slips available, first aiders are identified and helmet stickers used, sub-contractors first aiders acknowledged but not identified. A cscs card is required to access site, site is fully fenced and access restricted, CCTV and audio system is in use and security response available. All retailers adjoining site have emergency escape routes designated and fenced. SM produces a weekly H&S report, CM produces a monthly H&S report and site is audited every 2 weeks by H&S dept. There is currently a "Safe people safe place" initiative running supported by use of "positive intervention" cards and suggestion box, with incentive given weekly for best suggestion. Emergency evacuation procedure is tested monthly. Accidents and near misses are recorded on site and H&S dept. informed for investigation and action. There is a current risk board and a deliveries board in use. All order forms to suppliers now have a note on them requesting supplier to ensure HGV's delivering to site have cyclist warning signs on their vehicles and some vehicles have cycle safety bars to side.</p>		
Second visit update and score	8	/10
<p>Compound hoardings re-aligned to facilitate public realm works and security of site upheld. Security measures to public include banking all vehicles on/off site, monitor stopped by a bus driver who commented very positively how site has ensured over an extended period of time the safety of the public. Safety initiatives still running and operatives continue to have access to a scheduled safety surgery and unannounced safety audit in operation on morning of visit. Safety of cyclists and pedestrians is further enhanced by requesting all regular delivery vehicles have side protection bars as standard.</p>		

5. Value their **Workforce**

First visit findings and score	8	/10
<p>E.O. policy displayed and extensive display of informative posters clearly demonstrating company's commitment to E.O diversity, Respect, anti-bullying, hearing and/or visually impaired and mental health etc. which is commendable. Training is assessed by RAMS for sub-contractors and performance review for own operatives, competency is assessed by cscs card. Medical conditions and emergency contact details are recorded at induction and retained on site, there are excellent welfare facilities including shower and lockers available on site and close to work area and they are kept exceptionally clean and hygienic by daily cleaning. Health and wellbeing of operatives is addressed by all directly employed operatives having a 6 monthly medical, access to in house doctor, there is a display on information relating to healthy eating/lifestyle, men's health issues etc. New entrants are promoted by supporting nursery school and parents in gala with branded PPE and helmets plus equipment with a theme of construction, excellent links with FE/HE College, provision of work placements for College students</p>		
Second visit update and score	8	/10
<p>A fair and non-discriminatory management style is evident on site, site has had further contact with local FE/HE College and as a result one student has taken up a permanent position with the company as a trainee site engineer. There are 3 local apprentices currently employed on the site and 2 College students are gaining work experience. Site has established close contact with local nursery school and a site visit has been planned for the near future.</p>		

1st Visit score	41	/50
2nd Visit score	40	/50

*The contents of this report are a reflection of the meeting held between the Scheme's Monitor and the site representative, and the activities and initiatives witnessed at the time of the visit. When appropriate **bold italic** statements will indicate where improvements can be made.*